BCS Foundation Certificate in Business Analysis – Sample Exam Questions

Q1. You have been asked to produce a requirements document for a project. Which of the following are ALL items you would consider including in the document?

A. Function models, Data model and Requirements catalogue
B. Business process models, Requirements Catalogue and Costs
C. Rich Picture, Business process models and Requirements catalogue
D. Stakeholder analysis, Business process model and Data model

Q2. Which of the following is NOT a recognised 'personal quality' competency for a Business Analyst?

A. Team working
B. Political awareness
C. Attention to detail
D. Subject matter expertise

Q3. Which of the following is an advantage of the iterative lifecycle?

A. The series of stages incorporate a high level of control.
B. Reduced pressure to identify all requirements early in the project
C. Provides more certainty on final product costs
D. Requirements are defined without an overview understanding of the intended solution

Q4. Which of the following is not a valid service within the Business Analysis Service Framework

A. Portfolio Management
B. Business Process Improvement
C. Business Acceptance Testing
D. Business Change Deployment

Q5. Which of the following would NOT be a suitable discovery technique in a workshop environment?

A. Brainstorming
B. Post-it exercise
C. Shadowing
D. Stepwise refinement

Q6. What are plotted on the 2 axes of the stakeholder management table?

A. Responsibility / Interest
B. Power / Interest
C. Interest / Management
D. Management / Power

Q7. When developing a swimlane process model what should be identified first?

A. What triggers the process
B. Who the actors are
C. When the process takes place
D. What the outcome of the process is

Q8. Which of the following would <u>not</u> be a potential element of a value proposition?

A. Event driven
B. Customer relationship
C. Image
D. Product choice

Q9. The project manager wants to find out where a requirement came from. What aspect of traceability are they referring to?

A. Forwards to
B. Backwards from
C. Vertical downwards
D. Vertical upwards

Q10. A project will deliver increased job satisfaction. How would this be classed in a business case?

A. Tangible benefit
B. Intangible benefit
C. Tangible cost
D. Intangible cost

Q11. What type of knowledge is intuition?

A. Individual explicit
B. Corporate explicit
C. Individual tacit
D. Corporate tacit

Q12. At what stage are requirements checked to make sure they are SMART?

A. Requirements analysis
B. Requirements management
C. Requirements documentation
D. Requirements elicitation

Q13. In the V-Model what dictates system testing criteria?

A. Business Need
B. Requirements Document
C. Designed solution
D. Delivered solution

Q14. An employee is to record details of a payment. In a use case, how will this be shown?

A. Employee as actor, take payment as scenario
B. System as actor, employee as scenario
C. Take payment as actor, system as scenario
D. System as actor, take payment as scenario

Q15. A project system will capture employee details. What would employee be?

A. Attribute
B. Association
C. Class
D. Operation